Website Security Disclaimer

New Horizons Credit Union recognizes the importance of protecting the privacy of personal information about our members and others who visit our website. We believe that all personal and financial information specific to a member and provide to us through any channel constitutes personal information. Members or others may give us personal information when applying for membership, requesting a product or service, or when sending us email. This disclaimer describes our information gathering and disclosure practices for our Internet website and email obtained at www.newhcu.org. For additional information on privacy, please refer to New Horizons Credit Union's Privacy Notice.

Access to a member's online personal information is restricted. A member's personal information is only accessed by New Horizons Credit Union personnel responsible for completing a request and/or transaction. Consequential access to a member's information by credit union personnel is done to complete additional requests or transactions that you have authorized.

If a member or non-member sends us information by email, we will retain the information relevant to the transaction, service or product that is the subject of the email. Only our staff uses the information sent to us to process a member/non-member request and to assure that we have adequately addressed the inquiry and to handle any follow up questions. The member's or non-member's email address will not be sold, nor will it be shared with others outside the credit union, unless we are required to do so by law.

New Horizons Credit Union does not store member or account information on our web server which is accessed by the public. All member account information is housed on computers that are behind firewalls (protected area).

New Horizons Credit Union does not endorse nor control the external Internet websites which may be found as links from our website or other sites to which they may link. The credit union does not control any specific commercial product or service these external Internet websites mention. Further, New Horizons Credit Union does not guarantee the accuracy, completeness, efficacy, timeliness or correct sequencing of information their pages contain. Websites, such as our Check Order Vendor's site, feature their own privacy policy.

By using the NHCU website, the user signifies their acceptance of the New Horizons Credit Union Website Security Disclaimer. If the user does not agree to this disclaimer, the user should not utilize the site. We reserve the right, at our discretion, to change, modify, add or remove portions of this policy at any time. It is the member's or non-member's responsibility to please check this policy online periodically for changes. Protecting privacy is an on-going process for us. We will continue to review the measures we take to protect the privacy, confidentiality and security of personal information.

When utilizing our online and mobile banking services on our system, users should be aware that New Horizons Credit Union is confident of our system's ability to protect all transactions; however, this system is for the use of authorized users only. This is a private computing system; its use is restricted to authorized individuals. Actual or attempted unauthorized use of this computer system will result in criminal and/or civil prosecution. We reserve the right to view, monitor, and record activity on the system without notice or permission. Any information obtained by monitoring, reviewing, or recording is subject to review by law enforcement organizations in connection with the investigation or prosecution of possible criminal activity on the system. If you are not an authorized user of this system or do not consent to continued monitoring, do not attempt to log into the system for online and banking services.